

Lifetime	Legs, beams, steel storage solutions, chair frames and seats, PET screens and brackets, and non-moving components INCLUDES: Blade, Boost, Boost Pro, Three60, Optima, Kolab, Tonos™, seating, STOHR, and accessories
10 Years	Electrical components INCLUDES: Blade, Boost, Boost Pro, Helix™, Optima, surfaces, and power units
5 Years	Fast laminate finishes (Shadow Elm, White Oak, Sahara Ridge, Electric White), height-adjustable frames, flip-and-nest frames, dividers, laminate storage solutions, veneer surfaces*, and moving components (including, but not limited to, casters, drawer slides, sliding and hinged doors, locks, pneumatic cylinders, folding seats, lumbar mechanisms, adjustable-arm mechanisms, ratchet-back mechanisms, etc.) INCLUDES: Blade, Boost, Boost Pro, Delta, Edge, Helix™, Three60, Optima, Cove, Kolab, lounge tables, surfaces, seating, dividers, laminate storage, and accessories
3 Years	Chair foams, upholstery, and fabrics INCLUDES: Cove, Kolab, seating, dividers, and storage
2 Years	FX and Specialty laminate finishes. INCLUDES: Blade, Boost, Boost Pro, Optima, surfaces, and power units
1 Year	Kiva chairs and stools (including frames, seats, and seat finishes*) INCLUDES: Kiva

*This warranty does not cover veneer surfaces in cases where the finish has been worn off.

Important

This warranty is issued to the original purchaser. The warranty covers from the date of purchase for as long as the product is owned by the original purchaser.

Clear Design (referred to hereafter as “CD”) warrants that its products shall be free of all defects in original material and workmanship from the date of manufacture. The warranty covers the product for normal usage (This warranty does not apply to damage incurred from shipping, storage, alteration, misuse, abuse*, exceeding the 275-lb weight capacity (seating), use exceeding a normal 40-hour work week, and failure to provide regular and necessary maintenance on seating and flip-top training table products—including tightening all screws and bolts every 6 months).

WARRANTY

LIMITED LIFETIME

If a product is defective within the warranty period CD will (at its option) either repair or replace the defective product. CD will request written warranty notification and usually images/photos of the issue. In certain cases (at the discretion of CD) the defective product may be required to be returned to a CD location.

The warranty does not apply to damage caused from normal 'wear and tear', damage caused by misuse, abuse, transportation of the product to different locations, damage caused by tear-down and/or reconfiguration of the product, damage caused by exposure to moisture, chemicals or elements. Products will not be covered by the warranty or considered defective if the product is determined to have been installed incorrectly. It is the sole discretion of CD to make a determination if the product was installed incorrectly or a defect is due to incorrect assembly/installation or usage.

This warranty does not cover marking, scratching, denting or other visual defects caused by the user(s).

Clear Design shall not be liable under any circumstances for consequential, economic or incidental damages of any nature, including, without limitation, damages for personal injury or damages to property, and however occasioned whether alleged as resulting from a breach of warranty or contract by Clear Design or negligence of Clear Design or otherwise.

The Clear Design warranty covers costs of freight for replacement parts for the first replacement shipment. If labor reimbursement is approved, please review the Labor Reimbursement Policy for covered costs of labor.

NOTE: Issuance of a purchase order is an acknowledgment and acceptance of our current Terms and Conditions.